

WATER LEAKS

If you have a leak contact our office once the leak has been repaired and ask for a leak adjustment. Leak adjustments are offered once per twelve month period.

HOW TO CHECK FOR LEAKS



LIFT TOP ON METER BOX - MAKE SURE WIRES DO NOT GET PINCHED BETWEEN LID AND BOX WHEN REINSTALLING LID.

1. Turn off faucets and verify that no water is being used.
2. Note where the red sweep hand is on the register. One revolution equals ten gallons.
3. Write down the reading. Don't use any water for 15 minutes.
4. After 15 minutes, check to see if sweep hand has moved. If the hand has moved or the reading has changed, you may have a leak.
5. If the leak is from the meter to your house it is your responsibility to repair.
6. Call us if you notice any water standing around the meter box. **WCPU will repair leaks from the water main to the meter.**

Note: Customers should not install landscaping or permanent structures that impede meter access for reading or maintenance.

Public Utilities Director
Macon Robertson

Utilities Superintendent/ORC
Teresa Harris



Warren County Public Utilities
712 Hwy 158 Business West
P. O. Box 577
Warrenton, NC 27589
252-257-3645

WELCOME TO WARREN COUNTY PUBLIC WATER SUPPLY



**Warren County
Public Utilities**

P. O. Box 577
Warrenton, NC 27589
(252) 257-3645

Information about your new water supply.

Warren County's water comes from three different sources. The majority of our water comes from Kerr Lake Regional Water System. We also purchase water from Northampton and Halifax Counties; whose water comes from the Roanoke Rapids Sanitary District.

The water coming to your home is treated with liquid sodium hypochlorite, a bleach solution used to kill bacteria. Fluoride is added to our water to promote good dental health in our school-aged children.

Warren County has a number of drinking water quality monitoring programs. By participating in programs like our Lead and Copper monitoring program you will not only be serving the community, you will assist us in meeting EPA compliance regulations, eliminating high administrative penalties, (penalties result in increased water rates). You will also be able to receive detailed information about the water quality at your tap. Please contact our office at 252-257-3645 if you would like to volunteer to support our monitoring programs.



WHAT TO DO IN CASE OF AN EMERGENCY

Our office hours are Monday - Friday, 8:30 AM to 5:00 PM. We have a technician on call after hours, weekends and holidays. To report an emergency after hours call 252-257-3456, (Warren County Sherriff's Department non-emergency number); they will contact our on-call technician. For water quality issues please call our office during normal business hours.

Water Conservation Tips



Install a water-filled jug in toilet tank to reduce water used per flush. Savings: 5-10 gallons per day.



Install faucet aerators on sinks. Savings: 1.5 gallons per minute.

You can find more conservation tips online - www.savewaternc.org/WaterSavingTips.asp



Fire Hydrant Use - Tampering or Stealing Water From A Public Water Supply is a

FEDERAL OFFENSE!

Warren County's water system contains approximately 400 fire hydrants that have been installed for emergency use and system maintenance. Any person other than Fire Department (emergency use only) and Water Department personnel are required to get a permit from the Public Utilities office prior to using a fire hydrant. Unauthorized or improper fire hydrant use can damage the hydrant or water main, resulting in increased water rates, and can leave the system vulnerable to contamination. Punishment for water theft is imprisonment and a minimum \$500.00 fine. Any suspected unauthorized use of fire hydrants should be reported to the Public Utilities Department, 252-257-3645, or to the Warren County Sheriff's Department, 911, if after hours.

Turn on the Tap!

Tap water costs about \$0.002 per gallon compared to the \$0.89 to \$8.26 per gallon charge for bottled water. What's more, you'll face less risk of exposure to chemicals that could leach from the plastic bottle into the water. Giving up bottled water helps our environment; 86 percent of the bottles end up in the land fill instead of being recycled.